

# Privacy Policy

## 1. Who we are

“We”, “us”, “our” or “EIT Manufacturing” means EIT Manufacturing., as association of French law no, 1901 duly registered under the laws of France under number W913012329, having its registered office address at Centre d'Intégration NanoINNOV, 2 Boulevard Thomas Gobert, Palaiseau, 91120 France. EIT Manufacturing embodies the KIC (Knowledge and Innovation Community) established by the European Institute for Innovation and Technology in the field of manufacturing.

We act as the Data controller for the personal data we gather through your use of our website <https://www.eitmanufacturing.eu/>.

The EIT Manufacturing commits to protecting your personal data and respecting your Privacy by collecting and further processing personal data pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR).

## 2. Purpose of this Policy

This Privacy Policy describes how we collect, use, and disclose your personal information when you visit our website and sign up for newsletters or contact us. We are committed to protecting your privacy and ensuring the security of your personal information.

Please note that this Privacy Policy is further complemented by additional Privacy Policies or statements of EITM manufacturing:

- For process and use of your personal data in relation to job applications you send to EIT Manufacturing, please see the dedicated Privacy policy for this.
- For process and use of your personal data in relation to your participation in events organized by EIT Manufacturing, please see the dedicated Privacy Statement for this.

Please note that EIT Manufacturing is not liable or responsible for ensuring compliance with the General Data Protection Regulation (GDPR) or local privacy laws for external pages or websites advertised or redirected from our website. Each external website or page accessible through our platform maintains its own privacy policies and terms of use, which users are advised to review independently. While we make reasonable efforts to partner with reputable entities, the practices and policies of these external sites are beyond our control. Users

accessing these external pages or websites do so at their own discretion and risk. EIT Manufacturing disclaims any responsibility for the privacy practices, content, or actions of these external websites or pages.

Please also note that specific subpages of this site might be dedicated to specific projects of EIT Manufacturing and for such subpages additional privacy statements might apply. In this case, such privacy statements will be available on such subpages.

Please also note that EIT Manufacturing's intranet <https://plaza.eitmanufacturing.eu/> is a different domain to this website <https://www.eitmanufacturing.eu/> with its own Privacy statement which is available when you access the intranet.

### 3. Information We Collect:

When you visit our website, we may collect the following information:

- Personal information you provide when signing up for newsletters or contacting us or filling in contact forms, such as your name (first and last name), email address, telephone number, job title, country, company name/type, and any additional personal information you choose to provide in these forms or emails.
- Your responses to surveys, competitions and event promotions.
- Your registration forms for events and activities.
- Information collected automatically, such as your IP address, browser type, operating system, and other technical information. In fact, our website may use "cookies" to enhance user experience. Users' web browsers place cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies or to alert them when cookies are being sent. If they do so, note that some parts of the website may not function properly. More about this in our [Cookies Policy](#).

### 4. Use of Your Information:

We may use the information we collect for the following purposes:

- To send you newsletters and other communications you have subscribed to.
- To respond to your inquiries and provide support.
- To improve our website and enhance user experience.
- To analyze website usage and trends.
- To inform you or contact you or put you in touch with relevant people about projects you have shown interest in
- To contact you about EIT Manufacturing activities, news, events, opportunities or collaborations

- To inform you about education programmes, events and opportunities organized by EIT Manufacturing or its subsidiaries
- To contact you for services proposed by EIT Manufacturing or its subsidiaries
- To use your data for statistics and other website analysis
- To populate our internal CRM tool – contact list database
- To report to audit/reporting/review requests by EIT or other EU Institutions or Bodies.

Your personal data will not be used for any automated decision-making including profiling.

## 5. Legal Basis for Processing:

We rely on your consent as the legal basis for processing your personal information under Article 6(1)(a) GDPR. By signing up for newsletters or contacting us, or filling the contact forms, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy. You have the right to withdraw your consent at any time.

We will also collect and process your personal data when it is required for compliance with a legal obligation to which we are subject with respect to the EIT activities. Article 6 paragraph 1(c) GDPR is the legal basis for this processing. Moreover, the provision of the GDPR will be complemented by:

- Legal obligations laid down by EIT Regulation (reporting, monitoring, auditing etc.).
- Legal obligations laid down by Horizon Europe Regulation and obligations also transposed into the Model Grant Agreement (record keeping, disseminating etc.) which include the DTTI initiative, the Grant Agreement(s) and the Partnership Agreement(s) signed between the KICs and EIT.
- The EU Financial Regulation.

These legal obligations make it necessary that we might use your personal data for auditing, monitoring, record keeping and reporting purposes. In addition, we need to promote and disseminate information regarding the activities and events (co)-funded by the EIT and the European Union under the Grant Agreement signed by the EIT.

## 6. Information Sharing:

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except in the following circumstances:

a) We may share your personal information with trusted service providers and external counsels who assist us in operating our website and performing our activities. We have taken care to have established data processing agreements as part of our contractual arrangements with our services providers.

Such providers are for example:

1. ITAK Infogérance (<https://www.itak-it.fr/hebergement-web/securite-donnees-informatiques/>).
2. In the Cold AB <https://www.inthecold.se/>
3. Hopin <https://hopin.com/> / Privacy Policy <https://hopin.com/legal/privacy>
4. Mailchimp <https://mailchimp.com/> Privacy Policy <https://www.intuit.com/privacy/statement/>
5. Widelideas <https://getwideideas.com/> Privacy Policy <https://getwideideas.com/privacy-policy/>
6. EIT <https://eit.europa.eu/> Privacy Policy <https://eit.europa.eu/who-we-are/legal-framework/data-protection>
7. Eventbrite <https://www.eventbrite.com/> Privacy Policy [https://www.eventbrite.com/support/articles/en\\_US/Troubleshooting/eventbrite-privacy-policy?lg=en\\_US](https://www.eventbrite.com/support/articles/en_US/Troubleshooting/eventbrite-privacy-policy?lg=en_US)
8. B2match <https://www.b2match.com/> Privacy Policy <https://www.b2match.com/privacy-policy>
9. Typeform <https://www.typeform.com/> Privacy Policy <https://admin.typeform.com/to/dwk6gt/?typeform-source=www.typeform.com>
10. LMS as server provider <http://lms.mech.upatras.gr/>

b) We may disclose your personal information if required by law or in response to a valid legal request.

c) We may share your information with our subsidiaries of EIT Manufacturing for the purposes described in this Policy.

Our subsidiaries are:

1. CLC North Gothenburg:  
Name of the Legal entity: EIT Manufacturing North AB  
Address: Forskningsgången 6, 417 56 Göteborg, Sweden.  
Contact: [info\\_north@eitmanufacturing.eu](mailto:info_north@eitmanufacturing.eu)
2. CLC Central Darmstadt:  
Name of the Legal entity: EIT Manufacturing Central GmbH  
Address: Hilpertstrasse 31, 64295 Darmstadt, Germany.  
Contact: [central@eitmanufacturing.eu](mailto:central@eitmanufacturing.eu)
3. CLC West San Sebastian:  
Name of the Legal entity: EIT Manufacturing West S.L.  
Address: Palacio Miramar. Paseo Miraconcha 48, 20007 Donostia-San Sebastián, Spain.  
Contact: [clcwest@eitmanufacturing.eu](mailto:clcwest@eitmanufacturing.eu)
4. CLC East Vienna:  
Name of the Legal entity: EIT Manufacturing East GmbH  
Address : Technologie Zentrum Seestadt Christine-Touaillon-Straße 11/29, A-1220 Wien, Austria.

Contact: east@eitmanufacturing.eu

5. CLC South Milan:

Name of the Legal entity: EIT Manufacturing South S.R.L.

Address: Via G. Durando 38, 20158 Milano, Italy.

Contact: clcsouth@eitmanufacturing.eu

6. CLC Southeast Athens:

Name of the Legal entity: EIT Manufacturing Southeast Single Member P.C.

Address: Athens Towers. Leoforos Mesogeion 2-4. 115 27 Athens, Greece.

7. Contact: southeast@eitmanufacturing.eu Manufacturing SASU

Name of the Legal entity: Manufacturing SASU

Address: Athens Towers. Leoforos Mesogeion 2-4. 115 27 Athens, Greece.

## 7. Third party IT tools

We use third party IT tools to inform about and promote the event through widely used communication channels, including the social media. You can watch our videos, which we also upload to our Youtube page and follow links from our website to Facebook, Twitter, Instagram, Zoom and LinkedIn.

Our use of third-party IT tools to connect to those services might set cookies when our website pages are loaded on your computer (or other devices). For more information about our cookie policy click [here](#).

These third-party services are provided by different entities not affiliated with EIT Manufacturing and its CLCs and have their own terms of service and privacy policies.

The use of a third-party IT tool does not in any way imply that EIT Manufacturing endorses them or their privacy policies. In the event that one or more third party IT tools are occasionally unavailable, we accept no responsibility for lack of service due to their downtime.

## 8. Data Security:

We take appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, misuse, alteration, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Organizational measures include restricting access to the personal data solely to authorized persons with a legitimate need to know for the purposes of this processing operation. Therefore, access to your personal data is provided to EIT Manufacturing staff responsible for carrying out the processing operation according to the “need to know” principle. Such staff have received training regarding data protection applicable rules.

Same goes for services providers working for EIT Manufacturing and other third parties mentioned in this Policy.

The EIT Manufacturing's service providers are bound by specific DPAs for any processing obligations deriving from the GDPR.

## 9. Data Retention:

- Personal data shared with the controller for future mailing purposes (e.g., for receiving newsletters or invitations to similar events) will be kept until you unsubscribe;
- All personal data shared with the Controller for the rest of the purposes will be deleted five years after the reason for processing has ceased to exist.

We will retain your personal information longer than what listed above, if a longer retention period is required by law or by court proceedings .

## 10. International Data Transfers

EIT Manufacturing may disclose your personal information to service providers and third parties in accordance with this Policy, located outside the European Union. In such cases, such transfers will take place in accordance with Chapter 5 (art. 44-50) of the GDPR. EIT Manufacturing in general uses service providers located in countries for which an adequacy decision exists. In all other cases, EIT Manufacturing takes care of putting in place Standard Contractual Clauses with its providers.

## 11. Your Rights:

You have specific rights as a 'data subject' under Chapter III (Articles 13-23) of GDPR. You have the right to access, correct, or delete your personal information. You may also have the right to restrict or object to the processing of your personal information. To exercise these rights or for any privacy-related concerns, please contact us using the information provided below.

For the cases where you have consented to provide your personal data to the data controller for processing operations, you can withdraw your consent at any time by sending an email to [dpo@eitmanufacturing.eu](mailto:dpo@eitmanufacturing.eu). The withdrawal of your consent will not affect the lawfulness of the processing carried out before you have withdrawn the consent.

You can exercise your rights by contacting the data controller, or in case of conflict the Data Protection Officer. Their contact information is given below.

## 12. Changes to this Privacy Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or industry standards. We encourage you to review this Privacy Policy periodically to stay informed about how we collect, use, and protect your personal information.

If we make any material changes to this Privacy Policy, we will post the revised Privacy Policy on our website with the updated date. We may also provide notice of the changes through other means, such as email or a prominent notice on our website. However, we are not obligated to provide individual notice for every change.

We encourage you to review the changes carefully and contact us if you have any questions or concerns. By continuing to use our services or providing us with your personal information after any changes to this Privacy Policy, you acknowledge and consent to the updated practices described in the revised Privacy Policy.

### 13. Contact

If you would like to exercise your rights under GDPR, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller: [support@eitmanufacturing.eu](mailto:support@eitmanufacturing.eu)

#### *Data Protection Officer (DPO) Contact*

If you have any questions, concerns, or requests regarding the privacy of your personal information or if you wish to exercise your rights as described in this Privacy Policy, please contact our Data Protection Officer (DPO) using the information provided below:

[dpo@eitmanufacturing.eu](mailto:dpo@eitmanufacturing.eu)

We are committed to addressing any privacy-related issues promptly and effectively. Our DPO will review and respond to your inquiries and concerns regarding the processing of your personal information.

Please note that while we strive to resolve any issues directly with you, you also have the right to lodge a complaint with the relevant data protection authority, in this case, CNIL (Commission Nationale de l'Informatique et des Libertés).via the following address: <https://www.cnil.fr/fr/plaintes>, if you consider that your rights under GDPR have been infringed as a result of the processing of your personal data by the data controller.

We value your privacy and will handle your requests and concerns in accordance with applicable data protection laws and regulations.

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